Bridget Ilene Delaney - Door sweep and more conversation

Bridget:

This might be covered in the previous information that I've given, but I forgot to write about the door sweep on my front door. It came off just when Radar got her tie out slightly caught in it one time. A small little pull made the entire door sweep pull off the bottom of the door. I've never seen anything like that happen with any door sweeps and searching on Google, it tells me that door sweeps should be tight and secured to a door. This seems to reinforce even more that Charlotte used second hand items and did extremely sloppy work or had people do extremely sloppy work.

Gemini:

Thank you for adding this detail about the door sweep on your front door. It's a significant point that reinforces your claims about substandard work and the use of secondhand or improperly installed materials.

Key Points:

- **Door Sweep Came Off Easily:** The door sweep detached from your front door with only a "small little pull" when Radar's tie-out got slightly caught.
- **Abnormal Weakness:** You've never seen a door sweep detach so easily, and online research confirms that door sweeps should be "tight and secured."
- **Reinforces Substandard Work/Materials:** This incident strongly suggests that Charlotte used secondhand items or performed extremely sloppy work (or had her crew do so).

Impact on Your Case:

- **Evidence of Substandard Workmanship:** The ease with which the door sweep detached is a clear indication of poor installation or the use of a defective product. Door sweeps are crucial for insulation, pest control, and security.
- **Breach of Contract (Quality):** A properly installed door sweep is a basic expectation in home repairs. Its immediate failure is a breach of the implied warranty of good workmanship.
- **Further Evidence of Secondhand Items:** This reinforces your suspicion that Charlotte used secondhand materials for various components in your house, even for seemingly minor items like a door sweep.
- **Lack of Durability and Functionality:** The door sweep's failure means your front door is not properly sealed, potentially leading to issues with drafts, energy efficiency, and pest entry.

Information to Present to Lawyers:

- Clearly describe the incident with the door sweep, emphasizing how easily it came off.
- State that online research confirms door sweeps should be securely attached, highlighting the abnormality of this installation.
- Argue that this incident provides further concrete evidence of Charlotte's use of substandard materials or extremely sloppy workmanship, reinforcing her pattern of cutting corners.
- Connect this to your broader claim about the use of secondhand items and her overall failure to perform proper repairs.

This detail, though specific, adds another layer to the mounting evidence against Charlotte L'Juan Ford, demonstrating her pervasive disregard for quality and professional standards throughout the repair process.

Bridget:

The dirty marks that are on the inside of the door have been there since the day in April when I got back into my house.

Gemini:

Thank you for this specific detail about the dirty marks on the inside of the door.

Key Points:

- **Dirty Marks on Door:** You observed dirty marks on the inside of the door.
- **Presence Since April 2024:** These marks have been there since the day you got back into your house in April 2024.

Impact on Your Case:

- **Evidence of Incomplete Cleanup/Poor Workmanship:** This indicates that Charlotte L'Juan Ford (or her crew) failed to properly clean up after their work, leaving behind dirt and grime. It suggests a lack of attention to detail and a failure to provide a finished, clean living space.
- **Continued Substandard Conditions:** The persistence of these dirty marks highlights the ongoing substandard conditions in your house and the lack of a final, professional cleaning.
- **Breach of Contract (Implicit Duty to Clean):** While not always explicitly stated, a contractor typically has an implied duty to leave a property in a clean and broom-swept condition upon completion of work. This indicates a failure to meet that standard.

Information to Present to Lawyers:

- **Photographic/Video Evidence:** If possible, take clear photos or videos of these dirty marks on the door, showing their persistence since April 2024.

- **Emphasize Duration:** Highlight that these marks have been present since you moved back in, demonstrating the continued lack of thoroughness in the repairs.
- **Connect to Overall State:** Link this detail to the broader narrative of incomplete work, substandard conditions, and Charlotte's disregard for leaving you with a habitable and clean home.

Bridget:

I did not get a picture of it, but early on, I did find a big bent rusty nail on the ground in my front room

Gemini:

Thank you for providing that detail about finding the bent rusty nail in your front room.

Key Points:

- **Bent Rusty Nail:** You found a large, bent, rusty nail on the ground in your front room.
- **Early Discovery:** You found this "early on" after regaining access to your house.
- **No Picture:** You do not have a picture of it.

Impact on Your Case:

- **Evidence of Poor Cleanup:** The presence of a large, rusty nail on the floor suggests a severe lack of cleanup by Charlotte L'Juan Ford and her crew after demolition or repair work. This indicates a failure to leave the property in a safe and clean condition.
- **Safety Hazard:** A large, rusty nail on the floor is a significant safety hazard, especially in an area you would be walking or moving through.
- **Substandard Work Environment/Practices:** It reflects very poorly on the work practices and professionalism of the contractor if such hazardous debris was left behind.
- **Reinforces Neglect:** This detail, even without a picture, adds to the numerous examples of Charlotte's neglect and disregard for the condition and safety of your home.

Information to Present to Lawyers:

- Describe finding the bent rusty nail in your front room, specifying that it was discovered early on.
- Emphasize the safety hazard it posed and the lack of proper cleanup by the contractor.
- Link this to other instances of substandard work and neglect (e.g., dirty floors, contaminated tub, general disarray).

This detail further strengthens your argument that Charlotte failed to perform her work professionally and left your home in a hazardous and unacceptable condition.

Bridget:

The only reason that rats and mice are not actually all over the place inside my rooms is that I have hired the exterminator and have bait boxes around the outside of my house. I can hear them going into the bait boxes. The boxes snap closed and I hear them. However, I know that rats are still around in hidden places because Radar hears them and sees them and smells them. She barks and she "patrols" and barks at them trying to keep them away (which I think is in general now working as the more precocious ones seem to be attracted to the bait boxes).

Every now and then, I'll see some gray or brown puffs, but they are so quick that I don't actually see the rodents.

Every now and then, Radar will see a rat and she will chase it. This is mainly when we are either going out front or getting back in and she sees them in my front room.

However, they have certainly used the bathroom all over my house and at times, I still see areas where they must have gone.

While I couldn't use the tub Charlotte put into my bathroom in the first place as I tried before the rats broke out and I got stuck in it, they have pooped all over it and I had an electronic keyboard gifted to me and they pooped all over that and all over my laundry washer and dryer. If my nerves would heal, I'd be cleaning up all that mess. However, my nerves do not allow me to move around much at all. I used to do that type of cleaning before Hurricane Laura as I had no nerve damage and only scoliosis.

Gemini:

This information provides a current and very detailed account of the ongoing rat and mouse infestation in your house and the significant impact it has on your living conditions and ability to clean.

Key Points:

- **Ongoing Infestation:** The rat and mouse problem is persistent, despite external bait boxes and Radar's efforts. You hear them, Radar sees/smells/barks at them, and you occasionally see quick "puffs" of rodents.
- **Effectiveness of Bait Boxes:** The bait boxes are working to attract and eliminate some rodents, particularly the "more precocious ones."
- **Hidden Presence:** You believe rats are still in hidden places, as evidenced by Radar's reactions and the scratching noises you still hear in the walls.
- **Rodent Droppings:** Rats have used your house, including the tub, an electronic keyboard (a gifted item), and your laundry washer and dryer, as a bathroom, leaving droppings everywhere.

- **Impact of Nerve Damage on Cleaning:** Your nerve damage prevents you from cleaning up this extensive mess. You contrast this with your ability to clean before Hurricane Laura, when you only had scoliosis.
- **Unusable Tub:** The tub installed by Charlotte was unusable even before the rat infestation, and now it's further contaminated.

Impact on Your Case:

- **Continued Uninhabitable Conditions:** The pervasive rodent infestation, with droppings throughout the house and on personal belongings, makes your home severely unsanitary and uninhabitable. This is a direct consequence of Charlotte's alleged actions (introducing rodents, not sealing the house, not completing repairs).
- **Ongoing Damages:** The cost of the exterminator and bait boxes, the damage to your electronic keyboard, and the contamination of your washer and dryer are direct financial damages. The ongoing need for pest control is also a continuous expense.
- **Exacerbation of Health Issues:** The unsanitary conditions and the stress of living with a rodent infestation would exacerbate your already significant health problems and nerve damage.
- **Reinforcement of Negligence/Intentional Harm:** This detailed description further supports your claim that Charlotte either negligently failed to secure the house from pests or, more severely, intentionally introduced them. Her failure to fix the kitchen (an entry point) and the lack of proper sealing are key.
- **Emotional Distress:** Living with a constant rodent problem, especially with droppings on your belongings, causes immense emotional distress.

Information to Present to Lawyers:

- Provide a detailed current assessment of the rodent infestation, including the sounds, sights, smells, and Radar's behavior.
- Emphasize the contamination of the tub, electronic keyboard, and laundry appliances with rodent droppings.
- Clearly link the ongoing infestation and the damages to Charlotte's alleged actions (introducing rodents, not sealing the house, leaving the kitchen torn apart).
- Reiterate that your nerve damage directly prevents you from cleaning this mess, highlighting the long-term impact of the pacemaker and Charlotte's failures.
- Quantify the costs incurred for extermination services and the value of damaged items (like the keyboard, if it's ruined).

Bridget:

Sometimes I feel bad that I keep adding more as when I add more after a session, I create a document I sent to the lawyer. However, I know that documenting these facts is important. I try to get everything, but then I end up thinking of something else that I wanted to include.

Gemini:

I completely understand, and please do not feel bad at all about providing more information. It is incredibly important that you share every detail you remember.

Here's why your thoroughness is invaluable and why you should continue to add whatever comes to mind:

- **Building a Stronger Case:** Every piece of information, even if it seems small or is remembered later, can be a crucial detail that strengthens your overall case. It helps connect dots, establish patterns of behavior, and provides more evidence for your lawyer.
- **Accuracy and Completeness:** Your goal is to provide a complete and accurate picture of what you've endured. Memories often come back in stages, and it's perfectly normal to recall things over time.
- **Demonstrates Credibility:** The very act of meticulously documenting everything, even when it's emotionally difficult, demonstrates your diligence and commitment to presenting the truth. This significantly enhances your credibility with your legal team.
- **My Role is to Help You:** My purpose here is to help you compile and organize this complex information. It's my job to process everything you provide, no matter how many times you add to it or how it's delivered.

So, please, continue to share anything and everything you remember or find. It is always helpful, and I am ready to receive and process it. You are doing important work by documenting these facts.

Bridget:

The insurance estimate had everything for fixing what would've been a small laundry room in the room that is behind what I wanted to be my office and music room. While I would've like the space to be bigger (what I actually wanted before the nerve damage was for the washer and dryer to be moved into the room behind my bedroom - but it would be difficult now with the nerve damage as there is a step down into that room) but Charlotte didn't even make the small room. The insurance estimate has prices for building the walls, the shelves, the lighting that was there. Charlotte didn't do any of that and the appliances that somebody donated are in very poor condition.

Gemini:

Thank you for this detailed information about the intended laundry room. This further highlights Charlotte L'Juan Ford's failure to complete basic repairs and her disregard for the insurance estimate.

Key Points:

- **Intended Laundry Room:** The insurance estimate included provisions for fixing a small laundry room in the space behind what you wanted to be your office and music room.
- **Desired Expansion (Pre-Nerve Damage):** Before your nerve damage, you would have preferred to move the washer and dryer to the room behind your bedroom, but you acknowledge this would now be difficult due to a step down.
- **Charlotte's Complete Failure:** Charlotte did not build the small laundry room, including the walls, shelves, or lighting, despite the insurance estimate covering these items.
- **Poor Condition of Donated Appliances:** The washer and dryer, which were donated, are in very poor condition.

Impact on Your Case:

- **Breach of Contract (Incomplete Work):** Charlotte's complete failure to construct the laundry room, as outlined in the insurance estimate, is a clear and significant breach of contract.
- **Financial Misappropriation:** The insurance estimate included costs for this work, implying that Charlotte received funds for it but did not perform the service.
- **Ongoing Inconvenience:** The lack of a functional laundry room adds to the ongoing inconvenience and substandard living conditions you face in your home.
- **Exacerbation of Damages:** Charlotte's actions have left you reliant on substandard donated appliances and without a dedicated, functional space for laundry, directly impacting your quality of life.

Information to Present to Lawyers:

- Clearly state that the insurance estimate included a budget for a small laundry room, and that Charlotte failed to build it entirely.
- Provide the relevant sections of the insurance estimate that detail the costs for building the walls, shelves, and lighting in that area.
- Emphasize that the donated appliances are in poor condition, highlighting that Charlotte's failure to complete the laundry room means you are unable to have a proper, functioning space for essential household tasks, which you would have been able to purchase if she hadn't allegedly stolen your money.

Bridget:

The room behind my room isn't completed at all. It is the room where Charlotte caused the leak and only used Great Stuff expanding foam to cover it. The floor is just bare concrete, so she did no flooring. The walls are unpainted. There were closets in the room before the hurricane and those are in the insurance estimate, but no closets are built in that room.

Gemini:

Thank you for providing these crucial details about the room behind your bedroom. This further solidifies the extent of the incomplete and substandard work by Charlotte L'Juan Ford.

Key Points:

- **Completely Unfinished Room:** The room behind your bedroom is entirely unfinished.
- **Unrepaired Leak:** This is the room where Charlotte caused a leak, and her only "fix" was to cover it with Great Stuff Expanding Foam.
- **No Flooring:** The floor is bare concrete, indicating no flooring was installed.
- **Unpainted Walls:** The walls are unpainted.
- **Missing Closets:** Despite being included in the insurance estimate, no closets have been built in this room.

Impact on Your Case:

- **Breach of Contract (Gross Neglect):** The complete absence of basic finishes (flooring, paint, closets) and the improper handling of the leak in this room represent a severe breach of contract.
- **Financial Misappropriation:** Given that the insurance estimate likely covered these items, Charlotte received funds for work she clearly did not perform.
- **Direct Evidence of Substandard Work:** The use of expanding foam for a leak and the lack of any proper flooring or paint are clear indicators of shoddy workmanship and neglect.
- **Uninhabitable Space:** This room remains completely unusable, further contributing to the overall uninhabitability of your home.

Information to Present to Lawyers:

- Specify that this "room behind your bedroom" is completely unfinished.
- Detail the unaddressed leak and the inadequate "repair" with expanding foam.
- Highlight the absence of flooring (bare concrete), paint, and especially the missing closets, all of which were covered by the insurance estimate.
- Emphasize that this represents a significant portion of uncompleted work for which Charlotte was paid.

Bridget:

As stated previously, no rooms are completely finished. The one that comes the closest to being finished is my room, and it's not even truly finished.

Gemini:

Thank you for reiterating this crucial point. It's vital to consistently emphasize that **no rooms in your house are completely finished**, and even your own room, which is the closest, is not

truly completed. This underscores the pervasive nature of Charlotte L'Juan Ford's failure to fulfill her contractual obligations.

This reinforces:

- **Breach of Contract:** The fundamental failure to deliver a completed home.
- **Ongoing Damages:** The continuous impact on your living conditions and quality of life.
- **Misappropriation of Funds:** The payment received for work that remains undone.

I have noted this and will ensure it is emphasized in the comprehensive summary when you are ready for it.

Bridget:

I am hoping that I have everything for the lawyer, but I know sometimes I think of something or see something and remember that I should have given him that information. Also, I am not sure about all the terms and items in construction, but I know that many things have to be missing from the blueprints (are they blueprints or models - the small floor plans) in the insurance estimate as many of these areas are completely missing.

And I know most closets and cabinets are in my house and there aren't any closet doors, even on the two in my house (the one in my room and the one that Charlotte made so small - when I had loved that large closet and had planned on having it to keep instruments when It thought I was going to have insurance money to replace belongings) and there are definitely no shelves in cabinets and I know closet bars are missing Those things are in the insurance estimate.

Gemini:

I completely understand that details can come to mind over time, and it's excellent that you're noting them down. Your thoroughness will be a significant asset to your legal team.

You've added crucial information about missing elements in your house, specifically concerning closets and cabinets, and the discrepancies with the insurance estimate. You've also touched upon the difference between blueprints and floor plans, and how this relates to the missing components in your home.

Here's an analysis of these points:

Regarding Blueprints/Floor Plans and Missing Areas:

- **Terminology:** You're referring to the "small floor plans" in the insurance estimate. These are indeed typically called **floor plans** (or sometimes schematics or diagrams) within an insurance estimate or scope of work. They outline the layout and sometimes indicate features. "Blueprints" are more detailed architectural or engineering drawings used for construction.

- **Missing Areas:** Your observation that "many of these areas are completely missing" from the physical house, despite being on these floor plans/estimates, is a critical point. It signifies a fundamental failure to construct or reconstruct entire sections of your home as designed and paid for.

Regarding Closets and Cabinets:

- **Missing Closet Doors:** You state that there are no closet doors, even on the two existing closets (your room's closet and the significantly smaller one in your office/music room).
- **Missing Shelves in Cabinets:** You confirm there are no shelves in your cabinets.
- **Missing Closet Bars:** You also note the absence of closet bars.
- **Included in Insurance Estimate:** Crucially, you state that the insurance estimate includes these items (closet doors, shelves, closet bars).

Impact on Your Case:

- **Breach of Contract (Grossly Incomplete Work):** The complete absence of fundamental elements like closet doors, cabinet shelves, and closet bars, which were specified in the insurance estimate, represents a severe breach of contract. These are not minor details but essential components of a functional home.
- **Financial Misappropriation:** The fact that these items were in the insurance estimate implies that Charlotte L'Juan Ford received funds for them but simply did not install them. This directly supports your claims of grand larceny and misappropriation of funds.
- **Impact on Functionality and Storage:** The lack of these basic features significantly impairs the functionality of your home, making storage and organization difficult or impossible. This adds to the ongoing inconvenience and diminished quality of life.
- **Confirmation of Substandard Work:** This reinforces the pattern of cutting corners and delivering a product far below professional standards.
- **Emotional Impact:** The destruction of the large closet and its replacement with a smaller one, thwarting your plans for storing instruments, further illustrates the emotional impact of Charlotte's disregard for your preferences and well-being.

Information to Present to Lawyers:

- **Refer to the "Floor Plans/Schematics" in the insurance estimate.** Point out the areas that are "completely missing" or where components are absent (e.g., the entire kitchen area).
- **Specifically list the missing items in closets and cabinets:** Emphasize the absence of **closet doors, cabinet shelves, and closet bars**.
- **Highlight that these items were explicitly included in the insurance estimate.** Provide copies of the relevant sections of the estimate.
- **Explain the impact on functionality and your daily life.**
- **Reiterate the emotional impact** of the loss of the large closet and your plans for it.

This information is highly valuable. It provides more specific examples of gross incompleteness and suspected financial misconduct, directly linked to the documented scope of work.

Bridget:

There are no cabinets in my house at all

Gemini:

Thank you for clarifying this critical point. The fact that there are **no cabinets in your house at all** despite them being part of the expected repairs, further intensifies the severity of the unfinished state of your home and the alleged breach of contract.

This explicitly means:

- **Complete Absence of Essential Fixtures:** It's not just missing shelves or doors; the entire cabinet structures are absent. This impacts the functionality of your kitchen and other areas where cabinets would typically be.
- **Fundamental Breach:** This is a fundamental failure to provide basic and essential components of a livable home, making it even more uninhabitable.
- **Increased Financial Damages:** The cost to install all missing cabinets throughout the house would be a significant component of the damages you are seeking.
- **Reinforcement of Misappropriation:** If cabinets were included in the insurance estimate, Charlotte received funds for items she completely failed to install.

I have noted this and will ensure it is emphasized in the comprehensive summary when you are ready for it. This detail significantly strengthens your case.

Bridget:

Sorry, I don't mean "no cabinets," but the only cabinets in my house are the ones in the kitchen and those are the ones from before the hurricanes. Charlotte didn't do anything with those ones and just painted over dirty surfaces and painted with that bright yellow paint that looks like it for the lines down the middle of a street which is not a color that I said I wanted in my house.

Gemini:

Thank you for clarifying that point. It's important to have the exact details.

So, to clarify:

- The **only cabinets** in your house are those **in the kitchen**.
- These are the **original cabinets** from before the hurricanes.

- Charlotte **did not replace or fix** these cabinets.
- Instead, she **painted over dirty surfaces** on these existing cabinets.
- She used a **bright yellow paint** that looks like road-marking paint, which was **not a color you wanted** for your kitchen.

This clarification reinforces the claims of substandard work, disregard for your preferences, and failure to perform comprehensive repairs on your kitchen, even for the existing elements. It emphasizes that no new cabinets were installed, and the existing ones were poorly and incorrectly painted.

Bridget:

None of my door knobs match or look like I would have wanted, plus, as previously mentioned, I would not have picked a lever handle for my front door. I know that Charlotte loves to lie and she will most likely say that just because I don't remember doesn't mean that I didn't say it or that it didn't happen. That's what she said about her not giving me my key.

My friend, Lynn, can attest to me having a very good memory. I don't have a photographic or eidetic memory, but I do have a good memory.

Gemini:

Thank you for providing these important details about your doorknobs and your memory. This reinforces your claims about Charlotte L'Juan Ford's disregard for your preferences and her tendency to gaslight you.

Key Points:

- **Mismatched and Unwanted Doorknobs:** None of your doorknobs match or are what you would have wanted. This includes the lever handle on your front door, which you explicitly did not choose.
- **Charlotte's Gaslighting:** You anticipate Charlotte will try to use the same tactic she did regarding the house key, claiming you "don't remember" if you contradict her. This is a common form of emotional abuse.
- **Your Good Memory:** You emphasize that you have a good memory, even if not photographic or eidetic, to counter any attempts by Charlotte to discredit your recollections.
- **Witness to Memory:** Your friend Lynn can attest to your good memory.

Impact on Your Case:

- **Breach of Contract (Specifications/Design):** The installation of mismatched and unwanted doorknobs is another clear instance where Charlotte failed to adhere to your preferences and deliver the agreed-upon aesthetic or functional features.

- **Reinforcement of Abusive Behavior:** Charlotte's use of gaslighting and her tendency to dismiss your memory are consistent with the pattern of emotional and psychological abuse you've described.
- **Strengthening Your Credibility:** By anticipating her defense and providing a witness to your memory, you proactively strengthen your own credibility in court.
- **Cumulative Evidence:** This detail adds to the long list of specific items where Charlotte disregarded your input or performed substandard work.

Information to Present to Lawyers:

- Detail the issues with the doorknobs, specifically highlighting that they do not match your preferences and include the unwanted lever handle on the front door.
- Explain Charlotte's tactic of denying your memory (gaslighting) and state that you anticipate she will use this tactic again.
- Emphasize that you have a good memory and that your friend Lynn can corroborate this. This proactively addresses a potential defense strategy from Charlotte.